

PRIVACY POLICY

This privacy policy sets out how Yo Technology Limited uses and protects any information that you give Yo Telecom when joining us/ visiting our website.

Yo Technology Limited may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

Yo Technology Ltd and Yo Network Ltd are committed to maintaining your privacy and the use of your personal information. If at any stage you have a question regarding the personal information that we hold on file, please do not hesitate to contact us.

What We Collect

We collect information about you when you register your details with us, download any free materials, request a demonstration or place an order for products or services. This is information such as; name, email address, telephone number, address and postcode.

We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions.

This information is stored in our secure database. On submission of any forms on the website the information is sent via email to info@yotechnology.co.uk

Website usage information is collected using cookies.

How Will we use the Information we Collect?

We collect information about you to process your services order, manage your account and to email you about products and services we think may be of interest to you.

We use your information collected from the website to personalise your repeat visits to our website. We do not currently pass on any information to third parties for marketing purposes, if this changes we will update our privacy policies accordingly and inform you of these changes.

If you agree, we shall pass your details between our companies so that they may offer you their products and services.

Information may be shared with, or collected from, third party line, technology, credit and leasing companies in order to complete your services order, with your express permission to do so.

For information collected on the contact form, we will use this to contact you. Your address and email may also be kept on file for Yo Telecom Limited to contact you for relevant offers or other information.

Legal Basis for Processing Data

Yo Technologies legal bases for processing personal data are as follows:

Contractual Obligation

Legitimate Business Interest

Any legitimate interest pursued by us, or third parties we use, are for promoting relevant products and services to individuals in aid of personal and business success development.

Marketing

We would like to send you information about products and services of ours and other companies in our group which may be of interest to you.

If you have consented to receive marketing, you may opt out at a later date.

Whether we are processing your data for legitimate business interest or consent, you have a right at any time to stop us from contacting you for marketing purposes or giving your information to Yo Technology Ltd or Yo Network Ltd.

If you no longer want to be contacted for marketing purposes please email your request to info@yotechnology.co.uk.

Retention Period

Yo Technology Ltd will process your data for as long as you continue engaging with us and we will store your personal data for 3 years.

Security

Yo Technology Ltd will process your data for as long as you continue engaging with us and we will store your personal data for 3 years.

The security measures are designed to prevent unauthorised access, improper use or disclosure, unauthorised modification and unlawful destruction or accidental loss.

Access to Your Information and Correction

You have the right to request a copy of the information that we hold about you.

If you would like a copy of some or all of your personal information, please email info@yotechnology.co.uk or write to us at Yo Technology, Unit 1 + 2 Melbourne Street, Southampton, SO14 5FB.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies and 3rd Party Widgets

It is our commitment not to collect personal information from customers visiting our website unless they have voluntarily submitted their personal information via one of our contact forms that requires information which could be based on an enquiry or to book a demonstration.

If you do submit your information Yo Technology Ltd may use this information to contact you, either to discuss your initial enquiry or regarding services related to that enquiry.

IP addresses may sometimes be seen by Yo Technology Ltd but this information will not disclose your identity.

Our site may use Facebook, Google+, Twitter and other 3rd party widgets. These widgets may set cookies if you are already logged into these websites, or have previously downloaded cookies set by these sites. This privacy policy does not cover the behaviour of these widgets.

Other websites

Our website may contain links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Any links on our site to other sites were chosen carefully when the link was created.

As time goes on it is possible that those sites may change ownership and hence the content on them. A link on our site does not necessarily represent an endorsement of the content on those sites.

Average Traffic Analysis

We anonymously log the number of visitors to each page, along with information about what operating system, browser and monitor size is being used. We use this to ensure that the site works well for all users.

We don't collect any personal information that would identify individual website users.

Changes to our Privacy Policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 22nd May 2018.

Compliance

Yo Technology complies with all GDPR rules. Your data will not be shared with any 3rd party.

How to Contact us

Please contact us about our privacy policy or information we hold about you:

By email: info@yotechnology.co.uk

By post: Yo Technology, Unit 1 + 2 Melbourne Street, Southampton, SO14 5FB